

When will I be moving

Fact Sheet

Tenants affected by the regeneration scheme will be moving at different times dependent upon where their home is located.

Stage 4

Sign the tenancy agreement for your new home

A date will be agreed to sign the tenancy agreement and when the Disturbance Payment of £1300.00 will be paid; it can take up to one week to receive this payment in to your bank account.

Stage 5

Moving out

For ease, we will meet you at your old home to hand the keys in; checks will be made that any repairs you were asked to do have been completed and that the property is empty.

You can expect to receive your home loss payment of £5,300.00 within four weeks of moving out; any arrears held on any accounts held with the Council will automatically be deducted from this payment.

Useful contacts: Independent Tenant Friend, Marilyn McNally, free phone number 0800 183 0454

Please note refuse collectors will not take bulky/extra waste from the side of your bin. You can request a bulky items collection which is a pre-paid service. Cheques, credit and debit cards are all accepted.

To book items in for collection, please contact: 0845 002 0022

Extra waste - including DIY waste and garden waste - can be disposed of at household recycling centres. The nearest are: Lichfield and Lower House Farm, Baddesley Ensor.

PHASE

TIMELINE

Phase 1

Bungalows Cottage Walk -14

COMPLETE

Phase 2

Hastings Close, 3 blocks - 36

COMPLETE

Phase 3

Saxon Close, Linthouse Walk, Leisure Walk, Cottage Walk - 50

April 2015 - March 2016

Phase 4

Kerria - 36

April 2016 - March 2017

The timing of these phases may change at any time.

This fact sheet has been put together to help you for when you come to move.

Stage 1

Housing Application Form

What is the first step?

You will be given a housing application form to complete, even if you are already registered for re-housing with us we will need your up to date details.

The Council will do it's best to re-house you in your preferred area and to do this you will be asked for extra information such as if you have children, which school they attend and where you work.

How quickly will I be moving?

It may take up to 12 months before you move as this is dependent on properties becoming available and where you want to move to.

However things can happen very quickly once a property becomes available so you must be ready to move at short notice. Think about de-cluttering and getting rid of any unwanted items now.

You will be given one week's rent grace of the property you move to. This means that you will be able to sign up for your home and move without the prospect of having to pay rent on two properties.

Dates for your diary

February 2016
to March 2016

- complete housing application

April 2016 onwards - bidding on a new property

Stage 2

Bidding Support

Your Independent Tenant Friend will regularly be in contact with you and will be able to help fill in forms, answer your queries as well as support you in bidding for properties as they are advertised on the Finding a Home website.

You will be asked for your bank account details in readiness of receiving your compensation payments – if you don't have a bank account already and need help opening one talk to your Tenant Friend.

An appointment will be made to carry out a property inspection. If any repairs are identified that you need to carry out you will have time to do these before you move. If these are not completed, the Council will do this work for you and you will incur a charge for this service. Ahead of demolition the maisonettes are being relet on a temporary basis.

You will also be asked who supplies your gas and electric. Remember to take meter readings when you move out and of where you move to.

Stage 3

You are made an offer of a new home

You will be invited to view the property – you will be able to take measurements; don't forget your tape measure, pad and pen.

If you need help with removals, disconnection and reconnection of cookers and washing machines, speak to your Tenant Friend.